

Ascert's Professional Services team has been helping our customers solve problems since 1992. Through our training, on-site implementation support and other service offerings, we help achieve maximum benefits from Ascert's tools in a minimum amount of time.



Overview

Ascert realizes that in many cases software testing tools are purchased due to a specific, often immediate, need to address a software testing challenge. We help our new clients realize the benefits of our software solutions quickly, while establishing a firm foundation for use of our tools in the future. We also provide a comprehensive set of service offerings that can be customized to fit your needs.

Training

Our training classes are designed to get users up to speed quickly and ensure that the features and functionality of our tools are known and understood. Current training courses include:

- Introduction to VersaTest
- VersaTest Classic Advanced Scripting
- VersaTest Automator Operation
- VersaTest Automator Internals
- Relate Operation

Classes may be combined as needed for your environment and can be conducted at your site or in our offices in California and London.

Implementation Quick Start

This variable-length service package gets you up and running quickly. We help you identify where and how to start using our tools.

- Install Ascert products.
- Identify and prioritize initial usage targets.
- Create implementation plan.
- Initiate implementation activities.

Consulting Services

Our years of experience in software testing provide us with unique capabilities and allow us to provide you with exactly the services you require.

- Stress Test design and execution.
- Custom VersaTest script development.
- Staff augmentation for testing activities
- Assistance implementing security standards, such as EMV and RSA.
- Third party Test Management tool integration, including HP Quality Center.

- Provides rapid response to critical needs
- Reduces demands on our staff during product implementation
- Provides additional testing expertise and tool usage knowledge
- Fills short term personnel requirements for specific testing tools
- Helps you achieve maximum return on your investment

The following list provides a sampling of our clients for whom we have performed a combination of implementation, training and consulting services:

Publix Supermarkets	Royal Bank of Scotland	Chase Paymentech
Bank One	Lloyds TSB	Target
CIBC	Arab National Bank	IDX Systems
Wincor Nixdorf	HSBC Canada	PROSA
New York Stock Exchange	AT&T Wireless	Visa
Barclays Bank	Transbank	Capital One

Success Through Commitment

Ascert Professional Services has built a reputation for providing high quality services based on our many years of providing implementation, training and custom consulting services to our clients.

We believe that one of the most important reasons for this success is our commitment to working with you, to identify and address the issues that are important in your environment, rather than trying to impose our own approach or philosophy.

We will be happy work with you to design a personalized engagement that meets your needs. Duration and cost of each engagement vary depending on your requirements and preferences.

“We have found their solution invaluable and Ascert’s approach could not have been better or more professional”.

Peter O’Conner, Capacity & Performance Manager, BACS Ltd

Client Success Story

One of our financial services clients recently decided to move from their existing platform to an Itanium-based system for support of their ATM/POS network. They realized the importance of thoroughly testing this new system and chose Ascert’s VersaTest product as their primary testing tool because of its ability to provide customized support for their environment. Because of tight schedules and their limited amount of Itanium specific expertise, they chose to supplement their technical team with consulting resources from Ascert’s Professional Services team.

Solution Delivery

In order to perform their required testing, the client needed the ability to simulate transactions being created by their front-end ATM and POS devices and transactions being processed and delivered by various external switches. They engaged Ascert’s Professional Services group to write customized scripts to provide these simulations for both functional and stress tests. By delivering on time and on budget we saved this client time and money.

business partner

